Your lease-end is really just the beginning.
Your loyalty, rewarded.

As a valued customer, we will credit your account for excess wear and use charges up to $500¹ if you replace your off-lease vehicle with a new Mercedes-Benz vehicle. As an additional benefit, if you lease or finance your next Mercedes-Benz vehicle with Mercedes-Benz Financial Services (MBFS), you will receive a credit for the vehicle turn-in fee, up to $595². It’s our way of thanking you for choosing to stay with us.
We’ve got options. You’ve got choices.

Which lease-end option is right for you?

As you approach the end of your lease, we hope you’ve enjoyed The First Class Lease® experience. Going forward, you have three exciting beginnings to choose from:

**Return Your Vehicle**

If you’re interested in returning your current vehicle and getting behind the wheel of a new Mercedes-Benz, it’s easy. Use this booklet to guide you through The First Class Finish® lease-end process.

**Extend Your Lease**

If you are working with your dealership and need to remain in your lease a bit longer as you wait for your new Mercedes-Benz vehicle, you may be eligible to extend your lease. Call the Mercedes-Benz Financial Services Lease Maturity Department at 800-873-5471 for details.³

**Purchase Your Vehicle**

If you want to purchase your current Mercedes-Benz lease vehicle, you may explore options for financing the purchase price by contacting the Mercedes-Benz Financial Services Lease Maturity Department at 800-873-5471 or your Mercedes-Benz dealer.⁴

To learn more about your lease-end options, visit mbfs.com. If you have not yet registered online, go to mbfs.com/register.
Prepare.

Get ready to say goodbye.

Our simple lease-end process, The First Class Finish®, prepares you to say goodbye to your current Mercedes-Benz vehicle. This guide provides a brief overview of the process, including information regarding your lease-end responsibilities and general vehicle condition guidelines*. And although you are saying goodbye to one, you can start to think about the next incredible Mercedes-Benz you want to drive.

The process for returning your vehicle starts approximately four months prior to your lease maturity date and should include the following steps:

1. **Third-Party Vehicle Pre-Inspection**
   
   Schedule a vehicle pre-inspection. An MBFS representative will contact you approximately 120 days before your contract maturity date to schedule an appointment with the independent third-party inspection company that conducts MBFS inspections. You choose the time and location that’s most convenient, including at home, at work, or at your Mercedes-Benz dealer.

2. **Review Pre-Inspection Results**
   
   Review your pre-inspection report available online at www.AutoVINLIVE.com. Then explore the option of repairing any excess wear and use items with your Mercedes-Benz dealer in advance of your expected vehicle return date.

3. **Return Your Vehicle**
   
   Contact your dealer to schedule a day and time to return your vehicle.

4. **Lease-End Statement**
   
   Get your final lease-end statement in the mail*, detailing any charges incurred for mileage overages and/or excess wear and use. Charges will be based on the final, third-party vehicle inspection to be conducted at vehicle turn-in.

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* This guide provides general excess wear and use guidelines and should not be solely relied upon in determining your lease-end financial obligations. Please refer to your Lease Agreement.
+ In cases where your third-party pre-inspection report indicates no charges for excess wear and use items, and the condition of your vehicle at turn-in has not changed since pre-inspection, your dealer may be able to present you with a final lease-end statement. For leases contracted in Wisconsin, the final inspection will be used for billing purposes and the pre-inspection is for informational purposes only.
Look your vehicle over before your pre-inspection using The Credit Card Test® (referenced below) and the vehicle condition guidelines on the next few pages. Both will assist you in determining if your vehicle has incurred excess wear and use that you may be charged for at lease end. A self-assessment and the pre-inspection will help you conclude whether repairs may be necessary. We recommend these repairs be performed by an authorized Mercedes-Benz dealer.

**The Credit Card Test®**

Use The Credit Card Test® to assess some of your interior and exterior damage. In general, if interior and exterior damage cannot be seen when a standard-size credit card is placed over it, you won’t be charged.*

*The Credit Card Test® does not apply to any of the following: damage to windshields, lights, wheels, tires, exterior cracks, gouges, holes in the sheet metal, collective damage, tears, cuts, holes, or burns to the interior.
The following vehicle conditions will result in excess wear and use charges:

- Holes, cracks, gouges, tears, or cuts in the sheet metal or bumper, regardless of size
- Dents that are larger than the size of a credit card
- Scratches that are through the paint and larger than the size of a credit card
- The sixth and each subsequent scratch per panel that is through the paint and smaller than the size of a credit card
- Tears, cuts, holes, or burns to the interior, regardless of size
- Damaged safety items, regardless of size (e.g., torn seat belts)
- Glass or lights that have cracks, stars, holes, or plugs (a star is a chip with one or more legs, and a plug is considered unsafe for vehicles with supplemental restraint systems)
- Collective damage, regardless of size, that is caused by a single event (e.g., hail damage)

The below images are examples of excess wear and use.

- Large fender scratch.
- Torn seat.
- Large dent.
- Star in windshield.
**Tires & Rims**

The following vehicle conditions will result in excess wear and use charges:

- Wheels that are cracked or bent
- Wheels that weren’t originally equipped with the vehicle at the time of delivery (upgraded aftermarket wheels installed by an authorized Mercedes-Benz dealership are acceptable)
- Rims that are bent or have breaks (regardless of size)
- Tires with less than 1/8” tread depth
- Tires that have sidewall damage (which includes plugs and cuts), bulges, or exposed cords
- Tires that are mismatched: Tires on each axle that are not the same size, brand, model, type and/or speed rating, and equivalent in quality and performance to the original tires
- Spare tire and rim (or inflation kit for those vehicles without a spare tire) that are missing or not in operable condition

**Mechanical & Electrical**

The following vehicle conditions will result in excess wear and use charges:

- Maintenance specified by the manufacturer has not been performed and documented
- Warranty repairs have not been completed

**Aftermarket Modifications**

The following vehicle conditions will result in excess wear and use charges:

- The vehicle’s factory-installed parts are not present, are damaged, or are in poor working order
- Third-party aftermarket alterations have not been restored to their original condition
- Changes to vehicle color or the addition of non-factory paint schemes
- Damage caused by parts and accessories removal

The below images are examples of excess wear and use.

![Broken rim.](image1)

![Dented rim.](image2)
Prior to turn-in, be sure to remove all personal items from the vehicle, complete all scheduled maintenance, and ensure all originally equipped items (if applicable) are returned with your vehicle. These items include, but are not limited to:

- Second key
- DVD system
- Remote controls
- Headphones for entertainment system(s)
- Becker MAP PILOTs
- Navigation disc or SD card
- Headrests
- Cargo cover
- Tool kit
- Spare tire

If your mileage is over the maximum number of miles allowed on your Lease Agreement (plus any additional miles purchased midterm), an excess mileage charge will be assessed at vehicle return. Refer to your Lease Agreement for the per-mile rate.

If you have any questions regarding The First Class Finish® lease-end process or vehicle condition guidelines, please contact the Mercedes-Benz Financial Services Lease Maturity Department at 800-873-5471 or your Mercedes-Benz dealer.
To be eligible, you must not be in default under your current contract. You will remain responsible for any excess wear and use charges greater than the $500 loyalty waiver, excess mileage, and overdue maintenance charges.

To be eligible, you must not be in default under your current contract, and you must apply for and meet current credit approval criteria and guidelines through Mercedes-Benz Financial Services.

Not everyone will qualify. Subject to credit approval. The term of the extension may be limited.

Not all vehicles are eligible. Financing subject to credit approval. Not everyone will qualify. In the event you purchase the vehicle, you are hereby notified that as part of a like-kind exchange program, the owner of the vehicle has engaged MBFS Account Services, LLC as a qualified intermediary and has assigned to MBFS Account Services, LLC its rights (but not its obligations) in the agreement for the sale of this vehicle. Payoff checks should be made payable to MBFS Account Services, LLC.